4150-45-P

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Office of the Secretary

 Document Identifier: HHS-OS-21223-30D

Agency Information Collection Activities; Submission to OMB for Review and Approval; Public

Comment Request

AGENCY: Office of the Secretary, HHS

ACTION: Notice

SUMMARY**:** In compliance with section 3507(a)(1)(D) of the Paperwork Reduction Act of

1995, the Office of the Secretary (OS), Department of Health and Human Services, has

submitted an Information Collection Request (ICR), described below, to the Office of

Management and Budget (OMB) for review and approval. The ICR is for reinstatement of a

previously-approved information collection assigned OMB control number 0955-0009, which

expired on February 28, 2014. Comments submitted during the first public review of this ICR

will be provided to OMB. OMB will accept further comments from the public on this ICR during

the review and approval period.

DATES: Comments on the ICR must be received on or before [INSERT DATE 30 DAYS

AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER].

ADDRESSES: Submit your comments to OIRA_submission@omb.eop.gov or via facsimile to

(202) 395-5806.

FOR FURTHER INFORMATION CONTACT: Information Collection Clearance staff,

Information.CollectionClearance@hhs.gov or (202) 690-6162.

SUPPLEMENTARY INFORMATION: When submitting comments or requesting information,

please include the OMB control number 0955-0009 and document identifier HHS-OS-21223-

30D for reference.

Information Collection Request Title: Regional Extension Center Cooperative Agreement

Program (CRM Tool)

OMB No.: 0955-0009

Abstract: The Customer Relationship Management (CRM) application is a nimble business

intelligence tool being used by more than 1,500 users at ONC partner organizations and grantees.

The CRM collects data from a large number of users throughout the United States who are "on

the ground" helping healthcare providers adopt and optimize their IT systems, it provides near

real-time data about the adoption, utilization, and meaningful use of EHR technology.

Approximately half of all Primary Care Providers in the nation are represented in the CRM tool;

data points include provider location, credential, specialty, whether live on an EHR and what

system, whether they've reached MU, the time between these, and narrative barriers experienced

by many of these.

Need and Proposed Use of the Information: The CRM tool supplements and is regularly merged

with other data sources both within and outside of HHS and tracks program performance and

progress towards milestones. Combined with ONC's internal analytical capacity, this data

provides feedback that goes beyond anecdotal evidence and can be turned into tangible lessons

learned that are used to focus policy and program efforts and ultimately achieve concrete

outcomes.

Likely Respondents: Regional Extension Centers

Burden Statement: Burden in this context means the time expended by persons to generate,

maintain, retain, disclose or provide the information requested. This includes the time needed to

review instructions, to develop, acquire, install and utilize technology and systems for the

purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information, to train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information, and to transmit or otherwise disclose the information. The total annual burden hours estimated for this ICR are summarized in the table below.

Total Estimated Annualized Burden - Hours

Forms (If necessary)	Type of Respondent	Number of Respondents	Number of Responses per Respondent	Average Burden hours per Response	Total Burden Hours
CRM Tool	Regional Extension Center	60	12	1.5	1080
CRM Tool	Community College Consortia	84	20	1.5	2,520
Total					3600

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Darius Taylor

Deputy, Information Collection Clearance Officer

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